

Amber Dental: A Success Story Worth Smiling About.



For any business owner, a customer's smile is a reward. For Dr. Alkhairi, her patients smile has been her lifelong pursuit. Since 2004, the Orlando based Dentist has been dedicated to her motto: your smile is our commitment”.

Dr. Alkhairi has been practicing Dentistry for 17 years. She is experienced and knows the affects that a better smile has on a patient. Even now after 17 years she still strives to give each patient more & to be more than just a Dentist.

“Dentistry allows me the opportunity to know my patients on a special one-on-one basis. As I tell everyone, there is a person behind every smile”

Patients don't like waiting on hold to speak with the office

Dr. Alkhairi realized that most of the callbacks her office staff was making were going unanswered, or worse, had already found another provider. Not only that but her staff was becoming over extended & needed help.

More staff vs the Receptionists

Before reaching out to the Receptionists Dr. Alkhairi thought about hiring a full-time receptionist. The problem: her office was not in a position to support adding an additional \$3,300 to her monthly payroll. When she retained the Receptionists for our overflow service, the Receptionists saved her practice \$31,212/year and still have her office covered day-and-night.

HIPAA Compliant

For Dr. Alkhairi it was extremely vital that her patients privacy were protected and that the Receptionists hipaa trained receptionists ensure that. Each new message was securely stored for access by her office staff rather than being transmitted.

Friendly Solution

Our virtual receptionists answer any call that Dr. Alkhairis staff at Amber Dental can not get to. The Receptionists call overflow service ensures no caller is left hanging or worse seeks out another Dentist. Since using the Receptionists, Amber Dental has seen a whopping 17% increase in new patients and ZERO missed calls.

“What makes the Receptionists the perfect partner is their customer centric approach to every single interaction. My patients are important to me and they treat them as such”



Dr. Amani Alkhairi, DMD PA
Amber Dental

Discover how the Receptionists can help your business grow and meet customer needs at theReceptionists.com