



Happy onboards over 300 new drivers thanks to the Receptionists.



5,782+

Calls answered during March 2020 thru June 2020.



1,672

New driver applications received & processed via the Receptionists.



304

New drivers onboarded to deliver for happy.



\$62,560

Savings from using the Receptionists instead of hiring in house receptionists.

Happy delivers launches it's instant needs delivery service two weeks before covid 19 Pandemic & still manages to onboard 300+ drivers.

About Happy delivers

Happy delivers is an instant needs delivery app, based in Stamford, CT. Unlike most delivery services, happy is the store. Open late to facilitate the delivery of everything from snacks, drinks and cleaning supplies. To OTC medicine, home needs and more in under 30 minutes.

The Challenge

Happy needed hundreds of drivers and it needed them fast. With the Pandemic raging, in-person information sessions were out of the question. Happy needed a partner to help them vet and onboard new drivers fast!

The Solution

The Receptionists fielded thousands of calls from interested drivers who had questions. With our help new drivers receive live help instead of a voicemail.

The Results

Our top-rated receptionists were able to onboard 304 new drivers in less than four months. Our virtual receptionist enabled happy to power their delivery service from **\$0 to \$1MM.**

Our receptionists answered questions regarding how the service worked, helped drivers submit applications and documents, download the driver app and even gave directions to the fulfillment center on a drivers first day.

Discover how the Receptionists can help your business grow and meet customer needs at theReceptionists.com